

### December 10, 2018

**6:00pm - 8:30pm**      **The Economy of the Next Fifty Years Will Be Run by Customer Service**

Peter Shankman, Author, Entrepreneur, Futurist,

### December 11, 2018

**7:00am - 7:45am**      **Registration & Breakfast**

**7:45am - 8:30am**      **Harvesting Value From Your IT Initiatives**

Robert Collins, Author of The Value Imperative: Harvesting Value From Your IT Initiatives,

**8:30am - 9:00am**      **Networking Break**

**9:00am - 9:50am**      **Intentional IT – Delivering and Enabling Business Goals**

Michael Eubanks, SVP IT & CIO, The Liquor Control Board of Ontario  
Neil Maizen, EVP & CIO, Canadian Tire Dealers' Association

**9:00am - 9:50am**      **Transforming Data Into an Intelligent Enterprise**

Kevin Flowers, CIO Advisor, Salesforce.com

**9:00am - 9:50am**      **Secure Transformation - Avoiding Risk in ERP Applications**

Roman Coba, VP Technology & CIO, Federated Co-operatives Limited  
Foad Godarzy, Country Manager, IT and Operations, ENGIE Canada

Shane MacDonald, VP, Customer Success, Onapsis, Inc.

**9:50am - 10:20am**    **Networking Break**

**10:20am - 11:10am**    **Opportunities and Roadblocks in Data Governance**

Della Shea, Vice President, Data Governance & Chief Privacy Officer, Symcor Inc.

**10:20am - 11:10am**    **Disrupt Together: Driving Innovation From Inside and Out**

Ted Graham, Head of Open Innovation, General Motors of Canada

**10:20am - 11:10am**    **The Business Possibility of Blockchain**

Cecilia Carbonelli, VP, IT, Genworth Financial Canada  
Peter Singh, CTO, Toronto District School Board  
Jaroslav Kacina, CEO, SophiaTX

**11:10am - 11:40am**    **Networking Break**

**7:00am - 7:45am**    **Breakfast Discussion Tables**

**11:40am - 12:50pm**    **Using AI to Address Real-World Problems**

Claude Guay, General Manager, Global Business Services, IBM Canada  
Michael Lin, SVP & CIO, Morneau Shepell  
Carol Poulsen, EVP & CIO, The Co-operators Group Limited

**12:50pm - 1:20pm**    **Networking Break**

**1:20pm - 2:10pm**    **Pursuing Efficiency With Emerging Technology**

Maurizio Laudisa, CIO and Vice President IT, Superior Plus Corp.

**1:20pm - 2:10pm**    **Delivering Business Value with BI**

Anca Preda, Vice President, Global IT, Linamar Corporation

Jose Martinez, Business Intelligence Manager, Linamar Corp

**1:20pm - 2:10pm**      **The Evolution of Payments is Upending the Status Quo**

Jan Pilbauer, Executive Director, Modernization & CIO,  
Payments Canada

Soumen Roy, Country Head, Canada, Tata Consultancy  
Services

**2:10pm - 2:30pm**      **Networking Break**

**2:30pm - 3:20pm**      **Leveraging Local Partners to Tackle AI**

Kory Fong, Head, Cybersecurity Research, Royal Bank of  
Canada

Yuri Lawryshyn, Associate Professor & Head of Tech  
Programs, University of Toronto

**2:30pm - 3:20pm**      **Once More Unto the Breach, Dear Friends**

Jeff Stark, Vice President, Technology Risk and CISO, IGM  
Financial Inc.

**2:30pm - 3:20pm**      **Leveraging Automation to Focus on Value**

Ian Roberts, Vice President and Chief Information Officer,  
Ontario Power Generation Inc.

Andrew Zasada, CIO, Molson Coors Canada

Sean Hinton, VP & Country Manager, Canada, UiPath

**3:20pm - 3:40pm**      **Networking Break**

**3:40pm - 4:20pm**      **Inclusion Through Innovation**

Rob Meikle, CIO, City of Toronto

**4:20pm - 5:00pm**      **Closing Reception & Prize Drawing**